



**U.S. EQUAL EMPLOYMENT OPPORTUNITY COMMISSION
San Juan Local Office**

William R. Sanchez
Director

525 F. D. Roosevelt Avenue
Plaza Las Americas, Suite 1202
San Juan, PR 00918-8001
Intake Information Group: (800) 669-4000
Intake Information Group TTY: (800) 669-6820
San Juan Status Line: (866) 408-8075
San Juan Direct Dial: (787) 771-1464
TTY (787) 771-1484
FAX (787) 771-1485

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To whom it may Concern:

I am writing this letter to recommend Ms. Haydeé Rosario as a Mediator. I know Ms. Rosario since 2009 as a contract mediator through the Alternative Dispute Resolution Program of the U.S. Equal Employment Opportunity Commission, Miami District Office, which includes the San Juan Local Office in Puerto Rico.

Ms. Rosario has mediated cases for the San Juan Office on all statutes enforced by the Commission, including Title VII of the Civil Rights Act, the Age Discrimination in Employment Act, and the Americans with Disabilities Act. Her mediation success rate in the San Juan Office is approximately 80%. Ms. Rosario is very professional, has an excellent grasp of the applicable law and she is skillful at getting the parties to focus on what is most important to reach a resolution of the dispute.

The San Juan Office has received several calls from attorneys commending Ms. Rosario's performance, describing her as an insightful mediator whose diligence has been instrumental in helping the parties reach a resolution. Further, her superior knowledge of English and Spanish has been helpful in many instances where it has been necessary to conduct the mediation in both languages. I also note that her familiarity with diverse cultures enables her to communicate with individuals from different ethnic backgrounds with relative ease.

For all the foregoing reasons, I strongly recommend Ms. Rosario as an outstanding mediator.

Sincerely,

A handwritten signature in black ink, appearing to read "William R. Sanchez".
William R. Sanchez
Director
San Juan Local Office